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| **Thursday October 6** **Room HG-06A00 (Main Building, Vrije Universiteit Amsterdam)** | |
| 10:30–11:00 | **Registration and coffee** |
| 11:00 –12:15 | **Keynote by Prof. Jonathan Potter on “Anger in Interaction”** |
| 12:15–13:15 | **Lunch** |
| 13:15–13:45 | **Myrte Gosen, Sofie van der Meij & Nynke van Schepen**  *Experts’ responses with epistemic disclaimers in live interviews on COVID-19* |
| 13:45–14:15 | **Peter Muntigl & Lynda Chubak**  *Responding to in-the-moment distress in psychotherapy* |
| 14:15–14:45 | **Harrie Mazeland**  *Mid-turn "ja" (yes) as a repair preface* |
| 14:45–15:15 | **Don Weenink & Rene Tuma**  *How to start a fight. A qualitative video analysis of the trajectories toward violence based on phone-camera recorded fights* |
| 15:15–15:30 | **Coffee Break** |
| 15:30–17:30 | **Data session + workshop** **with Jonathan Potter and Alexa Hepburn** |

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| **Friday October 7**  **Room HG-08A33 (Main Building, Vrije Universiteit Amsterdam)** | |
| 9:30–10:00 | **Coffee** |
| 10:00-10:30 | **Mario Veen & Sven Schaepkens**  *The (im)possibility of a discursive psychological approach to reflection in education* |
| 10:30–11:00 | **Alyanne Barkmeijer, Hedwig te Molder, Harriët Jager-Wittenaar & Joyce Lamerichs**  *“I directly started to eat full-cream yoghurt and fatty products”: clients’ displays of self-help to history-taking questions in dietitian-client consultations concerning malnutrition* |
| 11:00–11:30 | **Jana DeClerq en Lotte van Poppel**  *The dynamic use of metaphor in chronic pain consultation* |
| 11:30–12:00 | **Tessa van Charldorp, Michelle Spek, Carmen Erkelens & Esther de Groot**  *Displaying concerns within telephone triage conversations of callers with chest discomfort in out-of-hours primary care* |
| 12:00-13:00 | **Lunch** |
| 13:00-13:30 | **Guusje Jol & Wyke Stommel**  *If-without-then hypothetical questions as a way to practice ground rules in police interviews with child witnesses* |
| 13:30–14:00 | **Maria Eleonora Sciubba & Virginia Calabria**  *Building up anger in interaction: embodied and linguistic resources for managing emotions in institutional settings* |
| 14:00–14:30 | **Marije van Braak & Sven Schaepkens**  *When others invite you to share the emotional side of experiences: Introducing and exploring emotion in reflection sessions between GPs in training* |
| 14:30-15:00 | **Evi Dalmaijer, Wyke Stommel, Berber Pas & Wilbert Spooren**  *Digital interaction between occupational therapists and parents of children with a motor disability* |
| 15:00-15:15 | **Coffee break** |
| 15:15-15:45 | **Iris van der Scheer, Jamie Ross, Shoba Poduval, Geraldine Leydon & Fiona Stevenson**  *How are mental health concerns presented and pursued in primary care consultations?* |
| 15:45-16:15 | **Anouk van der Pas**  *Resistance in charitable cold calls* |